

My activation key:

# Installing and Registering RockSim 10

## Installing RockSim:

1. To install RockSim, run the installation file that you downloaded from the Internet.

For Windows, this will end in .exe. For Mac, it will end in .dmg. **NOTE FOR MAC: Installing on OS Sierra or later requires special installation instructions PRIOR to running the .dmg file. Please visit our FAQ page to see the special instructions:** [https://www.apogeerockets.com/RockSim/RockSim\\_FAQs#sierra](https://www.apogeerockets.com/RockSim/RockSim_FAQs#sierra)

Follow the prompts that appear when installing.

On a Mac, remember to drag it into your applications folder, and run RockSim from there.

## Registering RockSim:

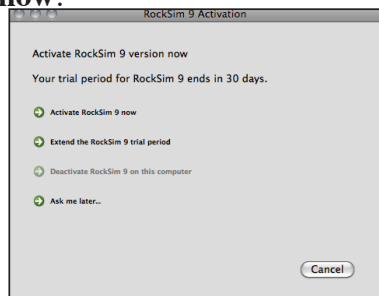
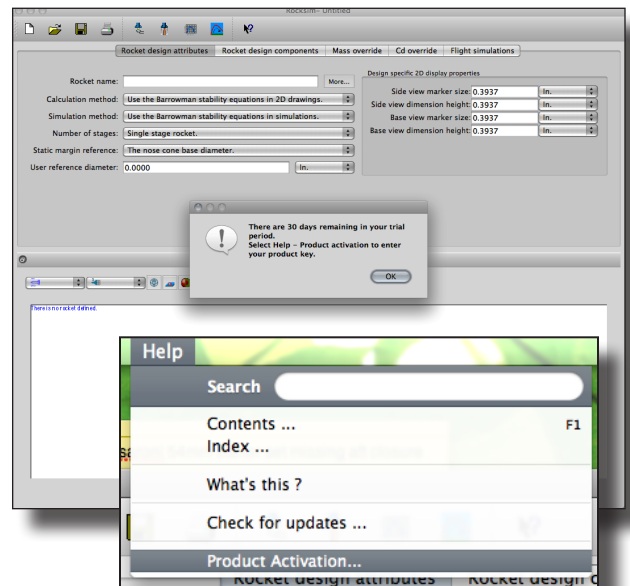
2. Once the program is installed, open the RockSim program.

The first time you open, it may prompt you to do a database merge. Click “Yes to All”.

3. A pop up screen will appear, saying “There are X days remaining in your trial period. Select Help - Product activation to enter your product key”. Close the popup.

If you have previously registered RockSim on this computer, it will skip this step and immediately prompt you to register.

4. To register, click on the Help Menu, and select **Product Activation**. A screen will pop up to Activate the software. Click “**Activate RockSim 10 now.**”



At this point you will need to product registration key given to you by Apogee.

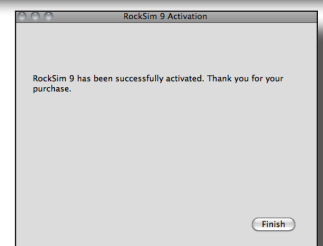
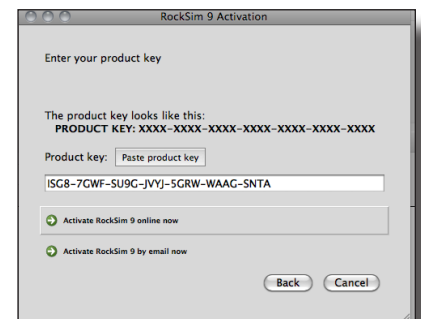
5. **Copy the Product Key** sent to you by Apogee. Then go back to RockSim and click the “**Paste product key**” button. It should paste the key into the software. You can also manually type the code in.

6. Once the code has been entered, **click Activate RockSim 10 online now.** An internet connection is required for this method. If you want to register via email, see the directions on the back of this sheet.

**NOTE:** If your computer is not always connected to the Internet, use Email Registration. This is also true for Internet blocking software (at schools).

7. Click Finish, and then you are up and running.

Remember to save your product key. If you need to switch computers, you will need to deactivate the software on your current computer before you can activate it on a new one.



## OFFLINE ACTIVATION - To Register RockSim 10 Via Email:

Follow the steps above through Step 5, entering the product key in the field. Then select **Activate RockSim 10 by email now**.

It will prompt you to **Save Activation Request**. You will then need to **email the Activation Request file to: [orders@apogeerockets.com](mailto:orders@apogeerockets.com)**. You can save the file to a flash drive and move it to a computer with Internet to email.

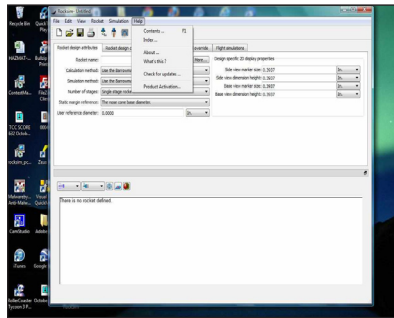
We will manually process the file, and email you back an Activation Response, which you will need to save on your desktop.

Follow the Steps above through Step 5 again, and click on Activate RockSim 10 by email now. This time, you will Read Activation Response File, and direct it to the Activation Response file we emailed you.

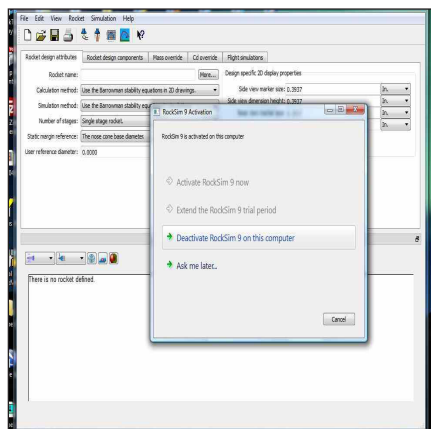
Please note that this a manual process, and can take up to 1 business day to return to you. If you have not received the file within 2 business days, please contact us, as it is likely we did not receive your email.

## To Deactivate RockSim:

If you are switching RockSim to another computer, or have another reason for taking RockSim off of a computer, you need to deactivate the software. To do this, open RockSim, go to the Help Menu, and select Product Activation.



Then select “Deactivate RockSim 10 on this computer”. You must be connected to the Internet for this to work.



If you are unable to deactivate a computer for any reason (theft, hard drive crash, etc), contact Apogee. We are able to remotely deactivate the files, and can do so if needed. You will then be issued a new key.

Remember to check out the Video Tutorials on our website at:  
[http://www.apogeerockets.com/rocksim/rocksim\\_registration](http://www.apogeerockets.com/rocksim/rocksim_registration)